



The HealthyPetNet News



FOR THE LOVE AND THE LIFE OF OUR PRECIOUS PETS

Issue 10

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A Downright "Ear-ry" Story

This month, HealthyPetNet welcomes you to the world of our pets' ears. It is a world that most of us don't know much about. After all, there are so many other things about our pets to focus our attention on: getting them vaccinated, the condition of their teeth and gums, nutrition and exercise, weight gains and losses, their paws and coats, bones and joints and their emotional behavior. But what about ears?

Particularly in the colder months when we tend to bathe our pets less often, we erroneously neglect their ears in the process. Think of it this way: how long would we go without cleaning our own ears? Then why put our pets through the discomfort of wax buildup? Granted, certain breeds of dogs and cats produce more wax and oil than others. Take for example, water dogs such as Poodles, Retrievers and Spaniels. If you have ever observed pets lick their own ears or each other's ears in an attempt to clean them, you would have noticed that they don't even get into the ear canal. Let's face it: they need our help. This month, the HealthyPetNet News will take you into the world of our pets' moist and magical ears, the problems that can arise, thus giving you information on how to keep these ears in fantastic shape.

Sense of Hearing

The ears of both canines and felines are incredible mechanisms. We must not forget that dogs and cats are generally predators by nature. The cat's *pinna*, or outer ear for

instance, is controlled by about 30 different muscles. This allows the cat to rotate its ears 180 degrees to more effectively pick up any sound the cat detects. In both felines and canines, sound waves are collected by the *pinna* and the sound is then funneled down the ear canal to the eardrum, which vibrates a tiny set of bones in the middle ear. The sound then travels to the inner ear, which transmits the sound to the brain. Cats in particular have a superb sense of hearing and can pick up things at really high frequencies and then localize the sounds they hear very efficiently. They know exactly how far away a sound is taking place and exactly where to go. To give you an idea of just how well our pets can hear, humans can hear at frequencies from about 20 hertz to 2 kilohertz, dogs from about 20 hertz to 40 kilohertz and cats from about 30 hertz to 60 kilohertz. So imagine how disturbed dogs and particularly cats must be when a shrill ambulance siren pierces the air (or the ear!) The horse also has a well-developed sense of hearing. Besides its ears, the horse detects sound from vibrations transmitted through the ground that are picked up through the horse's teeth as it grazes and conveyed to the middle ear through the jawbone. Good hearing is so essential to a horse's existence that the ear flap has muscles, which allow it to rotate in all directions. A horse will generally rotate its ears rather than turn its head.

Ear Language

We can also learn to be more in tune with our pets' emotions and



inner workings by reading the language of their ears. Dogs and cats for instance put their ears back when they are angry. You can also tell when dogs and cats are happy or listening for something. The same way we cup our hands around our ears to hear better, your pet's upright, curved ears help grab and amplify the sound. In the case of dogs, this applies more to the erect ears of wilder canines as opposed to the floppy ears of many domestic breeds such as Basset Hounds. Cats ears can range from large and pointed as in the Siamese or small and rounded as in the Persian conformation type. The Scottish Fold has curious ears; curled against the forehead. Submissive or frightened felines and canines lower their bodies and flatten their ears. Aggressive pets stand tall with ears pricked and heads held high, trying to make themselves appear bigger and more menacing. Horses use their ears to convey feelings such as friendship, acceptance, irritation, dominance and submission.

Playing it By Ear

When purchasing a dog or cat, one of the first things we should do as prospective owners is to take a good look inside their cavernous ear canals. First off, before you even look inside their ears, if a dog or cat is showing signs of bad skin, then it's more than likely that they have bad ears. When you first look into your pet's ears, you may be greeted with hair around the ear

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canal, very common in poodles and many other breeds of dogs. Disregarding the hair, as you take a deeper peek, you should see normal ears with a smooth inner lining covered with only a small amount of wax buildup. There should not be any offensive odor or redness in the canal or around it. If you haven't taken a peek yet and your pet looks clearly uncomfortable and keeps pawing, scratching and shaking his head, it is a clear indication that something is amiss in the ear region. Black/dark brown flaky debris may mean ear mites. Smelly waxy brown build-up is a sign of yeast or bacteria build up. Smelly pus like drainage may be serious and a sign that pus-forming bacteria has taken refuge in the ear canal. Ear problems are common in rescue dogs and cats. Obviously, these poor animals have not been fortunate enough to have humans clean their ears. Since they have probably spent considerable time on the streets without proper shelter or food, the likelihood of having ear problems is high. Don't think though that your pet is immune from ear problems because he has a comfortable loving home. Our pets can pick up organisms from the outside world when walking, playing or roaming the neighborhood.

Quite an Earful!

Whether you are a prospective pet owner or a pet veteran, it is important to be able to detect and be aware of some of the most common ear calamities that our pets tend to suffer from. Dogs and cats have L-shaped ear canals to protect their eardrums from damage. The bad side of that is the design of such an ear canal allows the ears to trap parasites, bacteria, fungus, earwax, debris and moisture, which can lead to the following ear problems:

Profuse Ear Wax

Though earwax is normal, an excessive amount could be an indication that there are other undetectable problems going on in the inner workings of your pet's ear.

Ear Mites

Ears teeming with ear mites are often filled with dark brown flaky debris. The ear mites themselves are microscopic, but the debris is their mark of habitation. The presence of ear mites (*Otodectes*) causes profuse ear scratching and

irritation particularly in cats. Adult dogs rarely get ear mites, though it is by no means impossible

Ear Infection

These are terribly painful and should be handled immediately by a vet. Do not try to dig into your dog or cat's ear with a Q-tip, which can cause further irritation and infection. A simple outer ear infection can develop into an inner ear infection and from there into dangerous ear problems, which can result in surgery and unfortunately deafness. Just a routine cleaning and glance into the ears can curtail the establishment of unfriendly organisms inside the ear. Once an ear infection is indeed diagnosed, only your vet can give you accurate information about the next step. There are so many different types of organisms out there that all have different protocols of treatment.

Yeast and Bacteria

These are normal inhabitants of our pets' ears though in relatively small harmless numbers. Untreated conditions such as ear mites, wax buildup and allergies can lead to the multiplicity of yeast and bacteria in the ear, a much more complicated situation. Also, these organisms grow best in warm, humid ears with little air passage. Therefore, breeds with long or narrow ear canals, animals that love to swim and those that in hot humid weather are more likely to get ear infections. Since hair can hold an array of unfriendly ear invaders, those dogs with hair inside their ears are particularly vulnerable to ear problems. How do you know what is inside your pet's ear? While Yeast infected ears have an odoriferous waxy buildup and bacterial infections often result in smelly pus-like discharge or drainage, your veterinarian has to determine what it is and what to do about it. They can both make your pet smell horrible. Talking about smell, chances are if you bathe and shampoo your pet and he still smells bad, the smell is coming from their ears and he is suffering from some type of infection.

Hematoma

According to Webster, a hematoma is “a mass of unusually clotted blood that forms in a tissue, organ, or body space as a result of a broken blood

vessel.” A dog or cat with a hematoma looks as if their ear is swollen, like a golf ball got stuck inside the earflap. You can't miss it. It is very visible, painful and is caused by many things such as untreated ear debris or any ear problem that causes the dog or cat to scratch so that the delicate blood vessels break in the earflap. Debris as simple as a small blade of grass or small amount of dirt can start an irritation and then develop into a hematoma. Surgery is the usual method of eliminating the hematoma. Veterinary visits, medications, blood work, anesthesia, surgery, follow up home care are reasons enough to keep the ears clean so that you don't find your pet with a bigger, much bigger ear than he had the day before.

Allergies

Believe it or not, if your pet has an allergy to a food ingredient, its ears may be the first to tell. In allergic cats, the continuous waxy discharge subsides once the allergy is identified and the food is changed. Dogs also develop waxy ears when they have a food allergy. It's not unusual for a dog to be treated with one or more rounds of prescribed medication before the allergy is detected.

If your pets ears are problematic, it is advisable that you try to clean the ears, gently and slowly. If it hurts too much or a few days go by and the ears are not getting back to normal, take your pet to your family veterinarian. The inner workings of our pets' ears are extremely sensitive and fragile. A failure in any intricate part of the hearing process will lead to hearing loss, which is for the most part irreversible. There are many causes of canine and feline hearing loss. Unfortunately, some are just hereditary and you can't do much about it, such as the Dalmatian; up to 30% of the members of that particular breed are subject to hearing loss at some point in their lifetime. Many white-coated blue-eyed cats are born deaf. Unfortunately for cats, long standing ear infections can cause deafness. For dogs, toxins, medications and just a simple over-accumulation of earwax can also result in hearing loss. It is also not uncommon for

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older canines and felines to experience degenerative hearing loss due to irreversible changes in the inner ear or the diminishment of the ability of bones in the outer and middle ear to transmit sound waves to the inner ear.

Detecting Hearing Loss

If hearing loss is only partial or affects only one ear, it can be pretty hard to perceive as a pet owner. Deaf animals or animals going deaf often cry and moan ceaselessly, seem strangely unaware of their surroundings and are easily surprised. If you suspect that your pet is showing signs of hearing loss by not responding as quickly to your voice or of its surroundings, you can try to test your pet by trying to arouse it from sleep simply with your voice, while avoiding sending the vibrations by stomping. If you have any inclination that your pet is showing signs of hearing loss, take him to your veterinarian as soon as possible.

Like we said, hearing loss is incurable. So as pet owners, we must practice preventive methods in order to minimize our pets' probabilities for hearing failure and everything that can take place before or in between.

HealthyPetNet's Holistic Approach

The traditional method to clean pets' ears for many of the previously mentioned ear problems is to give the pet antifungal medications, steroids, antibiotics or other various drugs. Sometimes owners allow their pets' ears to get so bad that heavy-duty medical care is required. Unfortunately, all drugs have side effects. They can upset the chemistry inside the ear and possibly turn a small infection into something a lot more nefarious and long-term. Instead of letting things get to this point, it is best to focus on supporting the immune system to fight bacteria and other organisms before they cause an infection and to keep the ears clean, discouraging unwanted invaders. Surroundings should be clean and, if possible, stress free. We believe that the holistic approach to health is the best approach. Your pet is affected

by a myriad of things including general nutrition and care. This is the reason why HealthyPetNet tends to focus more on preventive methods of approaching our pets' health as opposed to formulating products in order to get rid of ailments that have gotten out of hand that could have been prevented in the first place. Many of the infections and other ear problems that we previously discussed are totally preventable by keeping our pets in overall good health and cleaning their ears regularly. Many owners see healthier ears just by feeding a better quality food without some of the artificial ingredients found in many pet foods today. It makes sense since the ear requires nutrition so that it can battle the every day onslaught of organisms, dirt and scratches it must defend against. HealthyPetNet wants to encourage responsible ownership by giving pet owners the tools they need to keep their pets healthy.

Herbal Ear Formula For Dogs & Cats

Our non-toxic Herbal Ear Formula is an effective blend of therapeutic herbs and mild cleansers that are formulated to soothe instead of further exacerbating already-present minor irritations. This special combination of mild cleansers also eradicates odor, dissolves earwax, removes dirt and debris and leaves ears dry (but not overly dry), to discourage the growth of harmful yeast and fungus that tend to flourish in moist environments.

Our formula is extremely easy to use. Once you release the herbal liquid into the ear canal, massage the ear until gunk starts coming to the surface. Then wipe it away with a piece of cotton, gauze or tissue. Ears must not be cleaned with Q-tips by anyone who is not a trained professional. We are emphatic about this. You can rupture the ear drum and if there is something lodged in the ear canal such as a piece of grass or small sliver of wood, you can push it in deeper. Fortunately for all of us, our Herbal Ear cleanser is formulated to do all the work, so sticking a Q-tip down the ear canal isn't necessary.

As far as how often you should clean your pet's ears, it depends on the pet. Dr. Jane reminds us that when you clean your pet's ears, you need to make it a pleasant experience and if you don't get it all out after two times, tomorrow is another day. After you clean an ear, you should reward your pet with a kiss, treat, supplement or hug and if necessary try it again the next day. When you try it again the next day and no dirt comes out on the cotton, then don't clean their ears again the following day. Try it the next day. The point is that you have to establish a regimen of cleaning your pets ears. It may be necessary to clean them every two days, sometimes it's every three days. This is often the case with many floppy eared water dogs. Other floppy eared dogs such as Greyhounds and Beagles may only need an ear cleaning two times a week. For those dogs with upright ears such as Collies, Shepherds and Maltese, once or twice a week cleaning may be enough. For cats, it is ideal to use the cleaner once a week. Dr. Jane makes it clear that just because you don't see anything on your piece of cotton when you clean the ears doesn't mean that your pet's ears should be avoided. Clean cotton shouldn't give a pet owner more than one week between cleanings. If you own a horse, don't try to clean its ears unless it's just the upper most part of the ear and you are using a damp cloth.



Herbal Ear Formula

4 Fl oz. Bottle
Item #101051

Retail: \$12.95
Autoship: \$9.95

Healthy Solutions & Nutritional Supplements

Product	Size	Retail Price	Autoship Price	Item #	Description
Agility for Dogs & Cats	60 chewable tablets	\$39.95	\$31.95	#101011	Vitamin, mineral & herbal formula -supports bones & joints
Skin & Coat Formula for Dogs & Cats	60 chewable tablets	\$29.95	\$22.95	#102001	Optimal skin & coat health with microencapsulated Omega 3 Fatty Acids
Advanced Daily Supplement for Dogs	60 chewable tablets	\$23.95	17.95	#102012	Advanced Daily Supplements - cutting-edge formulas with unique health-promoting ingredients. Contains a broad spectrum of vitamins, minerals and plant nutrients. An array of proteins and a high levels of antioxidants.
Advanced Daily Supplement for Dogs	30 chewable tablets	\$12.95	\$9.95	#102017	
Advanced Daily Supplement for Cats	360 chewable tablets	\$17.95	\$13.95	#103012	

Healthy Treats for Dogs and Cats

Gourmet Dental Treats for Dogs	14 oz. Bag	\$10.95	\$8.95	#410014	Triple action formula promotes, healthy teeth, gums & fresh breath – delicious!
Gourmet Dental Treats for Dogs	28 oz. bag	\$19.95	\$16.50	#410028	
Antioxidant Health Bars for Dogs	14 oz. Bag	\$10.95	\$8.95	#410114	Treat your dog to better health naturally with 70+ antioxidants – delicious
Antioxidant Health Bars for Dogs	24 oz. bag	\$16.95	\$13.95	#410124	
Gourmet Porky Puffs	5 in a bag	\$8.95	\$7.29	#420006	All natural, pork snout dog chews - fully digestible chews – hickory smoked
Edible Dog Bones – Sm to Med Dogs	4 in a bag	\$11.25	\$8.95	#420024	Delicious, all natural, fully digestible chew treats – bacon flavor
Edible Dog Bones – Med to Lg Dogs	4 in a bag	\$12.49	\$9.95	#420032	
Purr-fectly Natural™ Gourmet Cat Treats	4 oz. bag	\$8.95	\$6.95	#405404	Improves coat health & supports digestion
Oven Baked Cookies for Horses	24 oz. cont.	\$21.95	\$17.95	#500024	Delicious & nutritious – great for a glowing coat and overall health

Premium Health Food for Dogs and Cats

Life's Abundance Premium Health Food for Dogs	8 lb. bag	\$13.95	\$11.59	#401008	Life's Abundance Premium Health Foods for Dogs & Cats contain all natural, premium ingredients with powerful antioxidants, probiotics, Omega 3 fatty acids & more. NO by-products, NO corn, wheat, dairy, NO artificial flavors or chemical preservatives
Life's Abundance Premium Health Food for Dogs	20 lb. bag	\$27.95	\$24.49	#401020	
Life's Abundance Premium Health Food for Dogs	40 lb. bag	\$52.95	\$46.95	#401041	
Life's Abundance Premium Health Food for Cats	6.6 lb. bag	\$14.95	\$12.69	#405006	
Life's Abundance Premium Health Food for Cats	16.5 lb. bag	\$34.95	\$29.49	#405016	
Canine Zone Weight Loss Food for Dogs	6.6 lb. bag	\$15.50	\$12.95	#401106	Revolutionary new food based on Dr. Barry Sears' Zone Diet. Helps dogs lose weight - nutrient rich formula
Canine Zone Weight Loss Food for Dogs	17.6 lb. Bag	\$34.50	\$29.95	#401117	
Canine Zone Weight Loss Food for Dogs	35.3 lb. bag	\$64.95	\$56.95	#401135	

Daily Nutritional Systems

Life's Abundance Daily Nutritional System for Dogs – Small	8 lb. bag & 1 sm bottle	\$26.90	\$20.90	#410408	Life's Abundance® Premium Health Foods for Dogs & Cats and Canine Zone™ Weight Loss Food for Dogs both provide a solid daily nutritional foundation. Once a good foundation is established, a daily supplement is required because every pet has unique nutritional needs . For example, huskies often need more zinc than other breeds and long hair cats often need more biotin than other cats. Advanced Daily Supplement with Phytonutrient Power provides the additional nutrient to support the optimum health of your precious dog or cat.
Life's Abundance Daily Nutritional System for Dogs – Large	20 lb. bag & 1 lg bottle	\$51.90	\$40.90	#401420	
Life's Abundance Daily Nutritional System for Dogs – Extra Large	40 lb. bag & 2 lg bottles	\$99.95	\$79.95	#401440	
Life's Abundance Daily Nutritional System for Cats – Small	6.6 lb. bag & 1 bottle	\$32.90	\$25.90	#405306	
Life's Abundance Daily Nutritional System for Cats – Large	16.5 lb. bag & 2 bottles	\$70.85	\$55.85	#405316	
Canine Zone Daily Nutritional System for Dogs – Small	6.6 lb. bag & 1 sm Bottle	\$28.45	\$22.25	#401406	
Canine Zone Daily Nutritional System for Dogs – Large	17.6 lb. bag & 1 lg Bottle	\$58.45	\$45.95	#401417	
Canine Zone Daily Nutritional System for Dogs – Extra Large	35.3 lb. bag & 2 lg bottles	\$112.85	\$89.50	#401435	

Compare Your Brand of Dog Food to Life's Abundance Premium Health Food

Favorable Unfavorable	Life's Abundance	Nutro Natural Choice	ScienceDiet Adult Maintenance	Flint River Oven Baked Puppy/Adult	Purina One Adult Chicken & Rice	Purina Beneful	Iams Adult Lamb Meal & Rice	Eukanuba Adult Maint.	Alpo
Look at the First 3 Ingredients - They Often Make Up the Principal Components of a Food									
First Three Ingredients Corn, wheat, gluten & soy are generally inferior sources of protein & are often difficult to digest & to use by the body. Also can cause G.I. problems. Meat & bone meal can contain an unknown quality of bone, which is an inferior protein.	Chicken Meal (hormone & steroid free)	Lamb Meal	Chicken	Chicken Meal	Chicken	Ground Yellow Corn	Lamb Meal	Chicken	Ground Yellow Corn
	Ground Brown Rice	Ground Rice	Corn Meal	Whole Wheat Flour	Brewers Rice	Chicken By-product meal	Brewers Rice	Chicken Byproduct Meal	Beef & Bone Meal
	Potato Product	Rice Bran	Ground Grain Sorghum	Ground Rice	Whole Grain Corn	Corn Gluten Meal	Corn Meal	Corn Meal	Soybean meal
Watch Out for Harmful Chemicals & Unsavory Byproducts									
Preservatives Can be very harmful	Mixed Tocopherols	Mixed Tocopherols	BHA, BHT	Mixed Tocopherols	Mixed Tocopherols	Mixed Tocopherols	Mixed Tocopherols	Mixed Tocopherols	BHA
By-products Generally inferior sources of protein	none	none	yes	none	yes	yes	yes	yes	yes
Artificial Dyes Many vets believe they are linked to health problems	none	none	none	none	none	Yellow 5, Red 40, Yellow 6, Blue 2	none	none	Red 40
Look for Powerful Health Promoting Ingredients									
Probiotics Good for Digestive & Immune System	yes	none	none	none	none	none	none	none	none
Antioxidants Vital to Good Health (Grapeseed Extract powerful source)	yes Grapeseed Extract	yes	yes	yes	yes	yes	yes	yes	yes
Chelated Minerals Better absorbed	yes	none	none	yes	none	none	none	none	none
Vegetables Excellent Source of Antioxidants & Phytonutrients	yes	none	none	none	none	yes	none	none	none
Food Rating*	10	7	4	7	5	3	5	4	1
Cost to Feed and Cost Delivered to Your Door									
Cost Per Cup Based on the number of Cups in Each Bag	\$0.29	\$0.16	\$0.19	\$0.29**	\$0.17	\$0.13	\$0.17	\$0.21	\$0.09
Daily Feeding Amount Based on 50 lb dog	2 cups	3.5 cups	3.25 cups	2.5 cups**	2.5 cups	3.33 cups	2.5 cups	2 cups	3.25 cups
Daily Cost to Feed Based on feeding amounts & # of cups/bag	\$0.59	\$0.58	\$0.60	\$0.72**	\$0.42	\$0.43	\$0.42	\$0.43	\$0.31
Total Cost to Feed + Shipping	\$0.70	\$0.86	\$0.86	\$0.72	\$0.67	\$0.67	\$0.67	\$0.61	\$0.59
Food Rating*	10	7	4	7	5	3	5	4	1

* Rating: Each food starts with 10 points. 1 point is deducted for each unfavorable ingredient or lack of a health-promoting ingredient.

** Includes shipping and cups to feed 45-55 lb. dog. In most cases, food costs are an average of prices found in local stores and popular Internet sites. Shipping costs are an average of three popular Internet sites. Chart created 2/24/03.

The “Sunshine” in Our Life

I've always tried to instill responsibility in my two children by teaching them how to care for animals. Having pets also taught my husband and I to be more responsible parents, especially after our dog, Sunshine ran away. At the time it happened, my boy was three and my girl was ten. We had a spacious plot of land in the suburbs with a generous fenced backyard and more than enough room for the children and animals to play. Fiona never tried to jump over the fence, which would have been pretty easy for her, come to think of it. Sunshine is a Doberman and the fence is not even five feet tall.

One morning we woke up to Sunshine missing. We assumed that she jumped over the fence and escaped. We didn't go to work and the kids didn't go to school, we were all so worried. It was a morning of despair, trying to calm the children down with falsely cool demeanors. Sunshine returned late that same afternoon unharmed and sweet as ever. My ten year old said she saw her fly over the fence into the yard like a track star flies over hurdles.

A week later, a mysterious orange cat came to our door looking a little scruffy but very affectionate and hungry. The children loved her immediately and we named her Sappho. Even our rabbit, Dexter approved. He and Sappho would sit in the New York sun for hours grooming each other. About a month after Sappho entered our lives, we noticed that Sunshine started putting on noticeable weight and her nipples started getting bigger. Our naïve first reaction was: *there is no way she could be pregnant! Not our Sunshine!* But, let's rethink things: she was

about 6 months old and we didn't spay her because we figured we should wait until she got a little older. We never thought she would sneak off in the middle of the night but that's exactly what she did! The x-ray showed she was carrying four babies. We had no idea what we would do with four extra puppies. We felt terrible when we realized our mistake in not spaying her earlier. It was pure chagrin as we explained to the children our ignorant display of irresponsibility. We always tried to educate them about pet over population and here we were contributing to the problem. We decided as a family to keep one of the puppies and find proper homes for the rest.

It seems as if we were paying a little too much attention to Sunshine's figure because shortly after, Sappho started getting fat, too. The vet told us that she, too, was pregnant! Better yet, she was due around the same time as Sunshine. That's exactly the way it turned out. Sunshine had four healthy puppies on the living room couch and Sappho had hers a day later under the bed. Though Sunshine was recovering really well, Sappho's health began to deteriorate. As her two kittens got bigger, she became thinner and more despondent. The vet declared she was dying, not sure what it was from. It was most likely something she had from before and the births made it worse.

The children were devastated when we came home one day from the vet without Sappho, but instead with a nursing bottle and milk substitute to feed the hungry kittens. Even the rabbit, Sappho's best friend, became somewhat grief-stricken. I sat on the couch close to Sunshine and



her babies for my first attempt at nursing the kittens. After taking the first kitten out of the box, every time I tried, Sunshine would put her head on my lap, preventing me from letting the kitten nurse the bottle! I didn't know what had gotten into her. After a while, I had to get up and push Sunshine out of the living room. But, she was too quick for me and did a 180 and ran towards the box of kittens. She took each kitten in her mouth gently one by one and brought them to where her four puppies were nesting on the couch. With our eyes wide open, we watched her nurse them all!

It is a year later and we now have two healthy dogs, two cats (all spayed of course), one rabbit and four displaced birds. And Sunshine, the matriarch of the animal world, takes care of everyone, including us.

J. Denver, New York

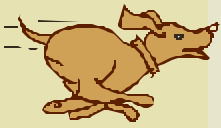


Dr. Jane Bicks is a highly respected and nationally recognized holistic veterinarian. She is author of three books on pet care and nutrition and has served on professional boards including the Cornell Feline Health Center. Dr. Bicks uses the best of modern science and “mother nature” to formulate all HealthyPetNet™ Products.

Pet Friendly Home Cleaning Products

Product	Size	Retail	Autoship	Item #	Description
Home Cleaning Kit	Makes a total of six 32 oz. bottles	\$47.95	\$39.95	510000	Glass & Surface Cleaner System (<i>makes two 32 oz. bottles</i>), Degreaser System (<i>makes two 32 oz. Bottles</i>), BioDeodorizer with Sprayer (32 oz.) & Floorwash System (<i>makes 32 gallons of Floorwash</i>).
Glass & Surface Cleaner System	Make three 32 oz. bottles	\$11.95	\$9.90	510005	Three Glass & Surface Concentrate Foil Packs (<i>makes three 32 fl. oz. bottles</i>) plus Bottle & Sprayer
Glass & Surface Cleaner Refill Pack	Make three 32 oz. bottles	\$8.25	\$6.95	510010	Three Glass & Surface Concentrate Foil Packs (<i>makes three 32 fl. oz. bottles</i>)
Glass & Surface Cleaner Bottle with Sprayer	Bottle & sprayer	\$3.50	\$2.95	510015	One Glass & Surface Bottle (empty) with Sprayer
Degreaser System	Make three 32 oz. bottles	\$12.95	\$10.90	510020	Three Degreaser Concentrate Foil Packs (<i>makes three 32 fl. oz. bottles</i>) plus Bottle & Sprayer
Degreaser System Refill Pack	Make three 32 oz. bottles	\$9.50	\$7.95	510025	Three Degreaser Concentrate Foil Packs (<i>makes three 32 fl. oz. bottles</i>)
Degreaser System Bottle with Sprayer	Bottle & sprayer	\$3.50	\$2.95	510030	One Degreaser Bottle (empty) with Sprayer
BioDeodorizer with Sprayer	One 32 oz. bottle	\$14.25	\$11.95	510035	One 32 Fl. Oz. Bottle with Sprayer
BioDeodorizer Refill	Makes one 32 oz. bottle	\$11.95	\$9.95	510040	One 32 Fl. Oz. Bottle No Sprayer
Floorwash System	Makes two 32 oz. bottles	\$25.95	\$21.95	510045	Part A - One 32 fl. oz. Bottle of Cleanser Part B - One 32 fl. oz. Bottle of Bio-Digester (<i>makes 32 gallons of Floorwash</i>)
Floorwash System Refills	Makes two 32 oz. bottles	\$19.95	\$16.95	510050	Part A - One 12 fl. oz. Bottle of Cleanser Concentrate Part B - One 12 fl. oz. Bottle of Bio-Digester Concentrate (<i>makes 32 gallons of Floorwash</i>).





Our Pet Promise

HealthyPetNet™ will always provide you with responsible products that help pets live the healthiest, happiest and longest life possible.



What is Autoship?

Autoship is our **FREE** Automatic Shipment Program ... we ship products right to your door automatically! On Autoship, you can get shipments from every 14 days to every 90 days or anywhere in between. Or you can get shipments on the same day of each month (between the 1st and 28th). Autoship is absolutely risk free and it can be cancelled at any time. But that's not all ... customers that are on Autoship can get **ALL their products for wholesale prices!** Contact your Field Representative to go on Autoship and you'll never have to worry about running out of products again!

When will my Autoship order arrive?

If you give us your e-mail address, a notification will be sent to you with your tracking information. This will enable you to track your shipment through the UPS web site. The number of days required to ship your order from the warehouse to your home depends on your individual location.

If I change my Autoship order for the next month, will it revert back to my original order on the following shipment?

No. Once an Autoship order has been changed, that order becomes your standard Autoship shipment.

How do I change my Autoship?

To change your autoship, you can call customer service toll free at 877-387-4564 from Monday through Friday from 8:00 AM to 7:00 PM Eastern Time or you can email your Autoship changes to support@healthypetnet.com -- please type "Autoship" in the subject line.

Kirk & Faithe Thomas

Independent Field Representative ID#: 10087333

Phone: 270-838-7060

Email: pets@caring4yourpet.com

<http://www.trilogyonline.com/caring4yourpet>